



HEALTH SCREENING REPORT RETRIEVAL GUIDE

**A Guide on Medical Report Retrieval from Health Outreach
Programme Portal**

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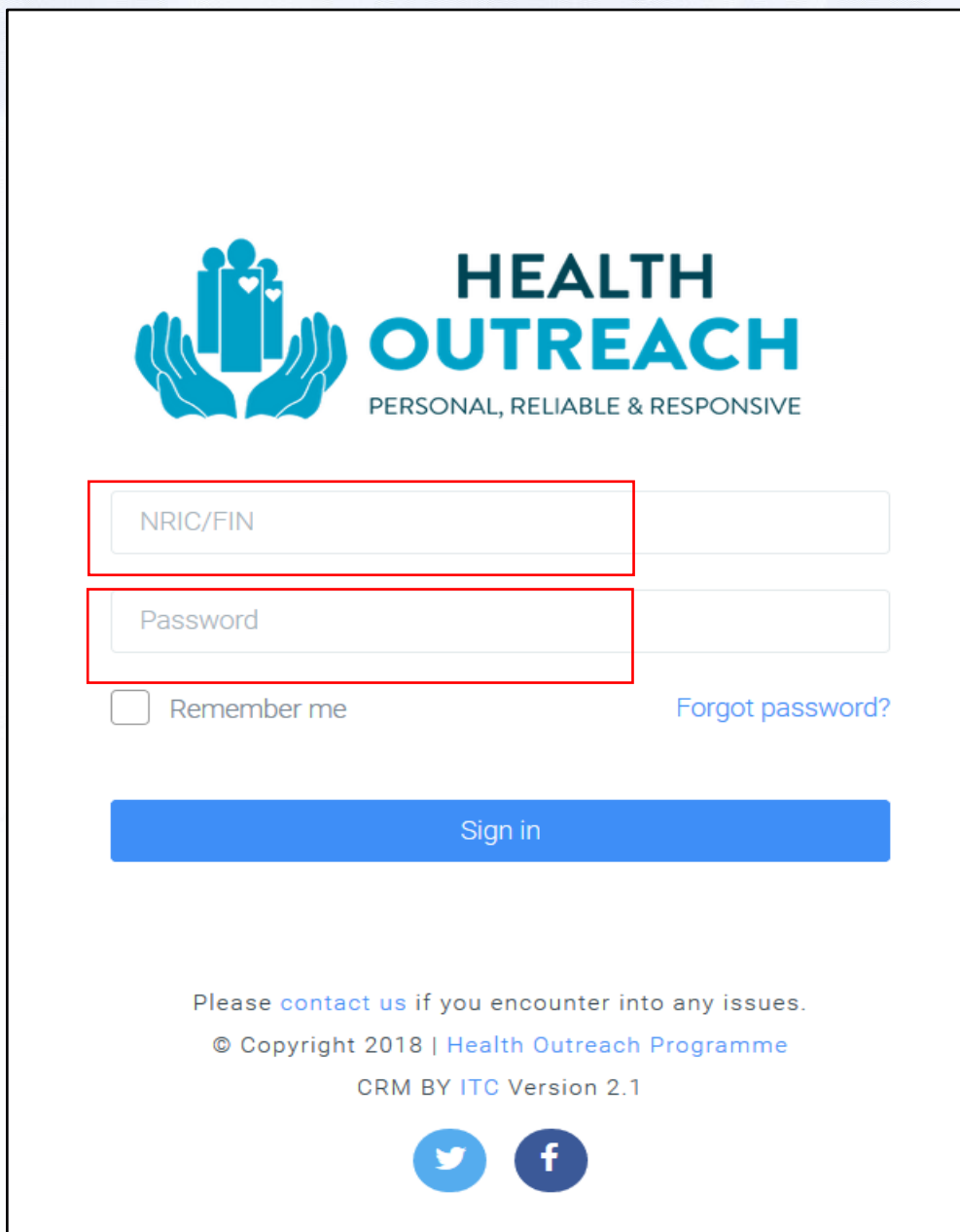
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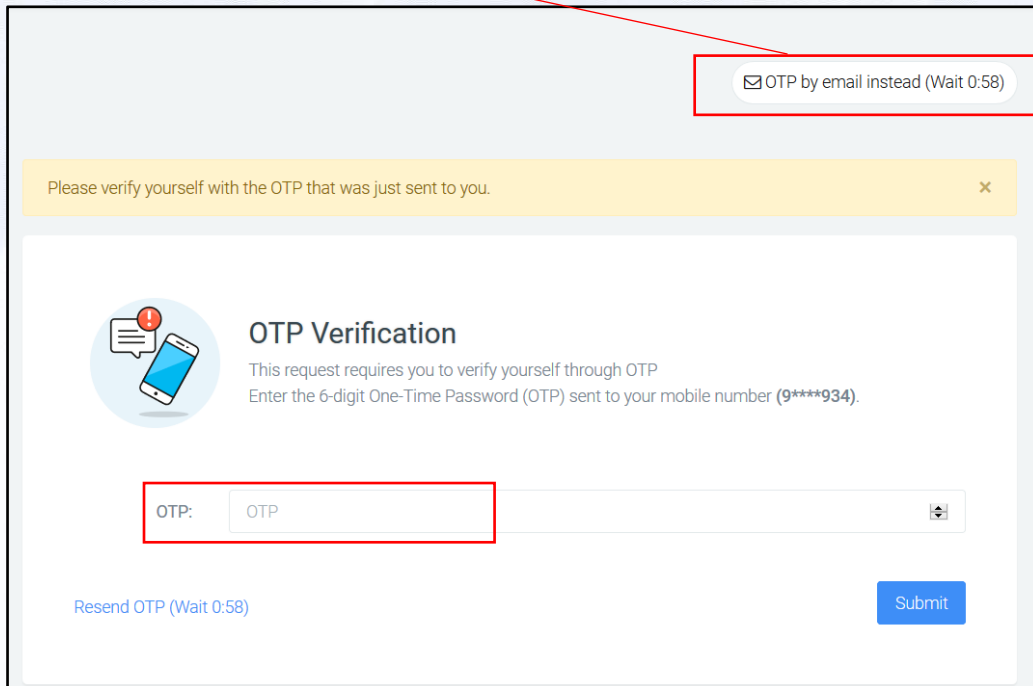
1. Medical Report Retrieval

- Go to <https://secure.hop.sg>
- Log into your account using your **NRIC** and the **password** which you selected when registering for the health screening.
- Press **Sign in**.




The screenshot shows the Health Outreach login interface. At the top, the logo features two hands holding a family silhouette, with the text 'HEALTH OUTREACH' and 'PERSONAL, RELIABLE & RESPONSIVE'. Below the logo are two input fields: 'NRIC/FIN' and 'Password', both highlighted with red boxes. To the left of the 'Password' field is a 'Remember me' checkbox. To the right is a 'Forgot password?' link. A blue 'Sign in' button is positioned below the input fields. At the bottom, there is a footer with the text: 'Please contact us if you encounter into any issues.', '© Copyright 2018 | Health Outreach Programme', 'CRM BY ITC Version 2.1', and social media icons for Twitter and Facebook.

- Key in the **6-digit one-time-password (OTP)** sent to your registered mobile number.
- **Note:** If you did not provide a valid mobile number, you may request for an 'email one-time-password (EOTP) instead. Located at the top right-hand corner.



✉ OTP by email instead (Wait 0:58)

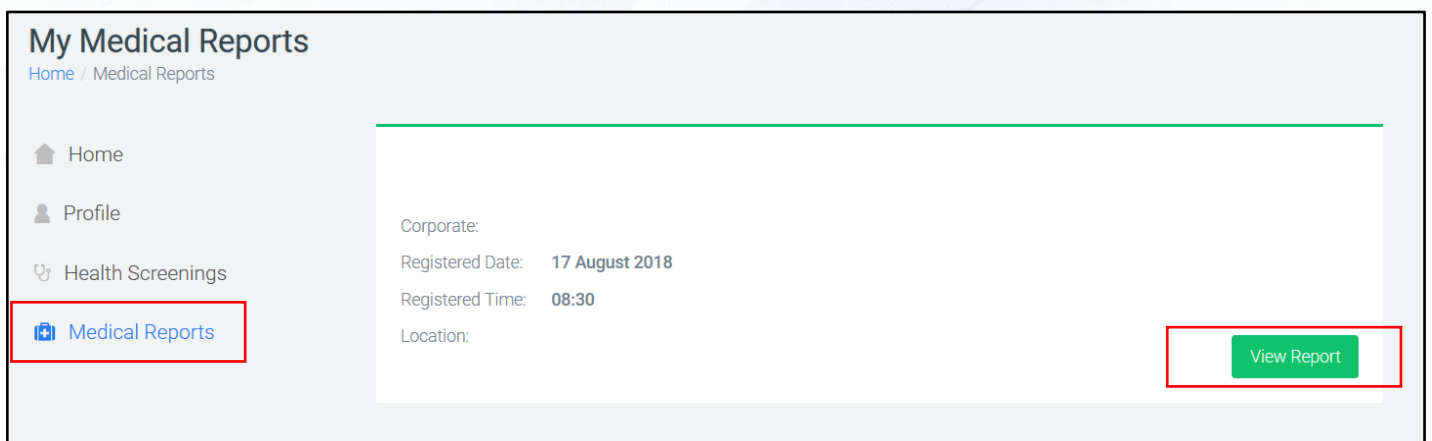
Please verify yourself with the OTP that was just sent to you. ✕

 **OTP Verification**
This request requires you to verify yourself through OTP
Enter the 6-digit One-Time Password (OTP) sent to your mobile number (9****934).

OTP:

Resend OTP (Wait 0:58)

- Once logged in, Click '**Medical Report**' and then '**View Report**'.



My Medical Reports
Home / Medical Reports

Home
Profile
Health Screenings
Medical Reports

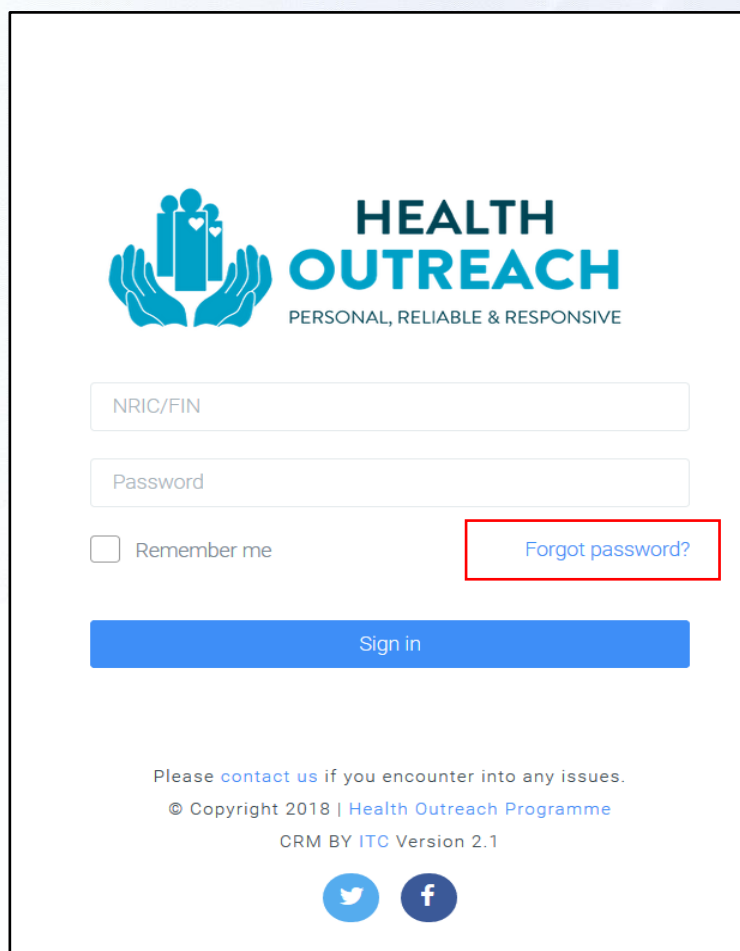
Corporate:
Registered Date: 17 August 2018
Registered Time: 08:30
Location:

- **Scroll down and click on your medical report to download.**

Download your medical report below
Quest Lab Booklet (optional)


2. Forgot Password

- Click on **'forgot password'**



The image shows a login page for Health Outreach. At the top is the logo with the text "HEALTH OUTREACH PERSONAL, RELIABLE & RESPONSIVE". Below the logo are two input fields: "NRIC/FIN" and "Password". There is a checkbox for "Remember me" and a link for "Forgot password?". A blue "Sign in" button is positioned below the input fields. At the bottom, there is a footer with the text "Please contact us if you encounter into any issues.", "© Copyright 2018 | Health Outreach Programme", "CRM BY ITC Version 2.1", and social media icons for Twitter and Facebook.

- enter your **'NRIC' and 'email address'** that you used to register
- Click **'Verify'**
- Key in the **6-digit one-time-password (OTP)** sent to your registered mobile number and click **'verify'** again.
- Enter your **new password** and click **'reset password'**
- You may now log in with your new password.



**HEALTH
OUTREACH**
PERSONAL, RELIABLE & RESPONSIVE

Forgot your password?
Verify your account details to request for password reset.



NRIC/FIN

Email

Verify

Login Now

Please [contact us](#) if you encounter into any issues.
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We have send a one-time verification code to your registered mobile number.


9****934

Your verification code expires in 2:39.

Enter the 6-digit code

Verify

Login Now



**HEALTH
OUTREACH**
PERSONAL, RELIABLE & RESPONSIVE

New password must be at least 8 characters and contain a number and an alphabet.

New Password

Confirm New Password

Reset Password

Login Now

3. Changing your Personal Particulars, Password and/or account details

- After you have logged in, click **'Profile'** then select **'Edit Profile'**.
- You may now freely edit your contact details or biodata.
- Once done, click **'submit'** to save your changes.

My Profile

[Home](#) / [Profile](#)

[Home](#)

[Profile](#)

[Health Screenings](#)

[Medical Reports](#)

[Edit Profile](#) [Change Password](#)

Profile Details

Hi Joel tang jia hui! Here are your account details with us

NRIC/FIN:	Full Name:
<input type="text" value="S9219164H"/>	<input type="text" value="Joel tang jia hui"/>
Gender:	Email:
<input type="text" value="Male"/>	<input type="text" value="JOEL@HEALTH-OUTREACH.COM"/>
Mobile No.:	Office No.:
<input type="text" value="93392934"/>	<input type="text"/>
Date of birth:	Registered on:
<input type="text" value="19 Aug 1998"/>	<input type="text" value="21 Aug 2018"/>


[Edit Profile](#)

- To change your password, selected **'Change Password'** located on the top right-hand corner.
- Enter your old password, followed by your new password
- Click **'submit'** to confirm your new password.

My Profile Edit Profile Change Password


Home / Profile

Home
Profile
Health Screenings
Medical Reports

 **Profile Details**
Hi Joel tang jia hui! Here are your account details with us

NRIC/FIN:	Full Name:
S9219164H	Joel tang jia hui
Gender:	Email:
Male	JOEL@HEALTH-OUTREACH.COM
Mobile No.:	Office No.:
93392934	
Date of birth:	Registered on:
19 Aug 1998	21 Aug 2018

[Edit Profile](#)

 **Change Password**
Please key in your old and new password and submit

Old Password: *

New Password: *

Confirm New Password: *

New password must be at least 8 characters and contain a number and an alphabet.

[Submit](#)

4. Wrong mobile number or email address

- In the unfortunate event that you have entered the wrong mobile number and/or email address when you registered for the health screening, please kindly call us at **6746 6033** and we will assist you further.